



OFFICE OF THE OMBUDSMAN OF TRINIDAD AND TOBAGO
HEAD OFFICE

International Waterfront Centre, Level 12, Tower D, 1A Wrightson Road, Port of Spain
Tel: (868) 624-3121 • Fax: (868) 625-0717 • Email: feedback@ombudsman.gov.tt • Website: www.ombudsman.gov.tt

PUBLIC NOTICE

In light of the outbreak of the Novel Coronavirus (COVID-19) and recent announcement by the Prime Minister of the Republic of Trinidad and Tobago on March 16, 2020, the Office of the Ombudsman will be adopting forthwith, precautionary measures for the sole purpose of maintaining the health and safety of both visitors and members of staff.

The Office of the Ombudsman urges persons to utilise the following methods for lodging complaints:

- **Email:** Persons, for those who have access to do so, can send complaints via email to: feedback@ombudsman.gov.tt; sandoregion@ombudsman.gov.tt tgoregion@ombudsman.gov.tt
- **Mail/Post:** Persons can also send their complaints via mail/post (TTPOST)
- **Facsimile(Fax):** Port of Spain- Head Office (625-0717); San Fernando Office (652-0404); Tobago Office (639-1303)
- **In Person:** Persons who choose to visit our 3 Office locations at Port of Spain, San Fernando and Tobago, will be asked to place their written complaints in the Drop-off boxes provided.

Please ensure that all complaints include a valid telephone number and/or email address; National Identification Card (I.D.) number.

Additionally, all **Monthly Community Outreach sessions** conducted at the various Municipal Corporations will be suspended for the next two (2) weeks, initially with further extensions, if necessary. Drop-off boxes for complaints will be also placed at these locations.

Persons are encouraged to comply with the above directive until further notice.

We wish to thank all members of the public for their patience and co-operation during these unusual times.

Patrick Mark Wellington

OMBUDSMAN
